



## Wireless Installation Technician/ Repair Technician

Covering Kearney, Amherst, Riverdale, Miller & Pleasanton, NE

### Company Description

Prairie Hills Wireless LLC is a locally owned and operated wireless internet service provider located out of Ravenna, NE. We provide high speed wireless internet in and around the following areas: Kearney, Amherst, Riverdale, Miller, Pleasanton, Hazard, Litchfield, Ravenna, Rockville and Loup City, Nebraska.

### Job Description

We are looking for full and part-time Wireless Installation Technicians to install wireless internet at both residential and business customer locations in our coverage area as well as provide routine maintenance for established customers.

Prairie Hills Wireless LLC is seeking customer-oriented individuals who strive for customer satisfaction and wireless internet operational experience. In order to succeed in this role, you must have excellent communication skills with the ability to interact not only with other staff but customers as well.

This position offers a starting wage of \$13.00-\$14.25/hour, depending on experience, as well as a competitive benefits package, which includes paid holidays, PTO, etc.

### Job Duties

- Mounting radio/ dishes on roof; running wiring from outside radio to inside wall plate/ plug; fastening wiring to outside roof/wall or running cable through attic to inside of wall
- Aligning the radio with wireless towers to achieve optimal performance; changing and moving the mount to adjust for obstacles; replacing the radio and faulty wiring or cable ends
- Providing customer assistance with the initial setup of customer PC, email, and basic device connection

- Programming customer wireless routers
- Upon completion of installation or maintenance; removing boxes, cable pieces, or any other debris from the area
- Completing all necessary installation and repair paperwork
- Organizing and loading necessary equipment into Company vehicle
- Notifying appropriate parties of any issues that may affect daily operation
- Additional responsibilities and duties as assigned

## **Qualifications**

- Valid driver's license with clean record
- High School Diploma required
- Basic knowledge of computers and other wireless devices
- Ability to work as a team with other staff members
- Demonstrate regular work attendance and timeliness
- Ability to maintain confidentiality and comply with established safety policies and procedures

If interested, please call 308-240-0396 or stop into our main office in Ravenna, NE on Grand Avenue above Petals and Pictures floral shop to fill out an application.